

Legal & Policy Information

Privacy Policy

Effective Date: April 4th, 2025

At Romantic Reformer, we are committed to protecting your privacy and ensuring your online experience is secure. This policy outlines how we collect, use, and safeguard your personal information.

1. Information We Collect

We may collect:

- Your name, email, phone number, and mailing address
- Payment and billing information (processed via secure, third-party platforms)
- Bidding history and browsing activity

2. How We Use Your Information

- To process auction participation and purchases
- To communicate about auctions, updates, or personalized offers
- To enhance and improve user experience on our platform

3. Sharing of Data

We do not sell your data. We may share limited information with trusted service providers who assist in operations (e.g. payment processors, shipping carriers).

4. Your Rights

You can request to view, edit, or delete your personal data by contacting us at info@romanticreformer.org.

5. Security

Your information is protected through industry-standard encryption and secure data storage practices.

Terms & Conditions

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Welcome to Romantic Reformer, an exclusive art auction and fundraising platform. By accessing our services, you agree to the terms below:

1. Eligibility

Participants must be 18 years or older and capable of entering a legally binding agreement.

2. Auction Participation

- All bids are binding and final.
- The highest bid at the time of auction close will be considered the winning bid.
- Fraudulent or false bids are strictly prohibited.

3. Payments

- Winning bidders will receive an invoice post-auction.
- Full payment must be received within [X] business days of auction close.
- Failure to complete payment may result in account suspension or legal action.

4. Artwork Authenticity

We guarantee the authenticity of every piece listed. When applicable, a certificate of authenticity is provided.

5. Intellectual Property

All artwork images and descriptions are the property of Romantic Reformer or its artists. Unauthorized use is prohibited.

6. Termination

We reserve the right to suspend or terminate accounts involved in misconduct, abuse, or policy violations.

Refund & Shipping Policy

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Refund Policy

All sales are final due to the exclusive nature of auctioned artwork. Refunds are only issued if:

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- The item arrives damaged
- The item is significantly misrepresented
- Authenticity is disputed and verified by our curators

Refund requests must be made within 7 days of delivery. Please contact info@romanticreformer.org with supporting documentation.

Shipping Policy

- We offer worldwide shipping.
- Shipping costs and timelines vary based on location and piece size.
- Tracking and insurance are included with every order.
- Delivery typically occurs within 7-21 business days after payment confirmation.

All works are carefully packaged to ensure their safe arrival.